



DEPARTMENT OF THE ARMY
U S ARMY HUMAN RESOURCES COMMAND
1600 SPEARHEAD DIVISION AVENUE
FORT KNOX KY 40122

November 3, 2010

Combat-Related Special
Compensation Branch

To Veterans Administration (VA) or Local Military Treatment Facility (MTF) Doctor:

The purpose of this letter will explain the intent of your patient's appointment. This Retiree has submitted a claim for benefits under the Combat-Related Special Compensation (CRSC) Program and has not been able to produce evidence that we can use to substantiate the claim. DOD guidelines do not allow us to accept personal or buddy statements and only allows us to use official documentary evidence (i.e. VA Rating Decisions, sick call slips, and medical consultation documents from a licensed medical provider at VA or MTF medical facilities).

The lack of evidence supporting "how" an injury occurred is CRSC's number one reason for denial. We do not have access to Retiree documentation that provides "how" the claim conditions happened. If you, as a licensed medical provider, are willing to assist by going through this Retiree's medical and personnel documents to determine "how" the injury happened, then we are authorized to use your medical documents (not letters) to assist in the claim substantiation. All documentation used must be prior to the current appointment date.

It is necessary that you provide this program office with copies of the documents used to make your determination. The records will not be considered the sole evidentiary documentation but used to assist this office in adjudication of the claim.

Sincerely,

E-Signed by CARR.VELMA.DEAN.1113858253
VERIFY authenticity with ApproveIt

CARR.VELMA.DEAN.1113858253

Velma D. Carr
Lieutenant Colonel, U.S. Army
Chief, TSGLI/CRSC/PAC Branch

Army CRSC Decision Letter