### Checklist

Prevent unauthorized disclosure of casualty information

Notify/update the respective CAC supporting your region

Verify and provide recent (within 1 year) DD93/SGLV or

CDR's memo stating existing documents are current

Coordinate with respective CAC to activate a CNO and

Verify authorization and process request to generate a posthumous promotion and posthumous awards

Prepare and send Letters of Sympathy/Condolence

Provide an Escort of Soldier's remains to interment

Conduct a Unit Memorial and invite eligible NOK

Provide status of investigations every 30 days and coordinate all actions with supporting CAC

Report all casualties using DA Form 1156 as a guide to

A Field Grade Officer must review all casualty information

Report Civilian and Family member casualties using the same reporting procedures as prescribed for Soldiers

and direct the surviving Soldier to the local CAC

Assign a 15-6 IO and LOD IO (if applicable)

submit essential elements of information

before submission to CAC/CMAOD

Assign a SCMO and determine the PERE

Prepare SIR/CCIR

CAO as required/necessary

## U.S. Army Human Resources Command



U.S. ARM

U.S. Army Commanders' Casualty Checklist

\* CONTRACTOR OF CONTRACTOR OF

## **Casualty & Mortuary Affairs Operations Division (CMAOD)**

Mailing Address: U.S. Army Human Resources Command ATTN: AHRC-PDC-C

Phone: 1-800-626-3317 Email: usarmy.knox.hrc.mbx.tagdcmaod-cocopns@army.mil THE COMMANDER S QUICK REFERENCE GUIDE TO CASUALTY PROCESSING

TEL: (800) 626 - 3317

U.S. ARMY CASUALTY NOTIFICATIONS

## Main Procedures For Casualty Processing

### **The Mission**

Record, verify, report, and process casualty information from unit level to CMAOD; notify appropriate individuals; and provide casualty assistance to the NOK.

#### Non-Combat Fatalities

**1.** Before notification of a casualty, the Command must implement procedures to preclude unauthorized, unofficial notification from the casualty's unit to the Next of Kin (NOK).

**2.** Unit prepares a Serious Incident Report (SIR)/Commanders Critical Information Report (CCIR) with enough information for the Casualty Assistance Center (CAC) to process a casualty report. Report will focus on the 5Ws to provide as much information as possible to the CAC. When additional information becomes available, provide that information to the servicing CAC. The CAC generates the casualty report and sends to the Casualty and Mortuary Affairs Operation Division (CMAOD).

**3.** Unit confirms/provides Soldier's most recent DD Form 93 and SGLI coverage dated within one year. If not, unit provides a memorandum to CMAOD stating the documents are current.

**4.** Unit coordinates with CAC to provide a casualty notification officer (CNO) and casualty assistance officer (CAO) for local NOK. Supporting CACs will have responsibility for notification and assistance to NOKs located in their respective area of responsibility.

**5.** Unit will complete a DA Form 4187 and submit to the servicing CAC, however not record the SM as deceased in any Personnel Database (e.g., EMILPO). This function is completed at CMAOD.

**6.** Unit works the posthumous promotion if Soldier is eligible, and any posthumous awards, as merited.

**7.** First O-6 in the chain of command assigns a Summary Court Martial Officer (SCMO). The SCMO, in concert with the CAC, NOK, and in accordance with AR 638-2, determines the Person Eligible to Receive Effects (PERE).

**8.** Unit leaders prepare and send letters of sympathy/condolence to NOK after notification to NOK is complete, but within seven days of death.

**9.** Unit provides escort to oversee the transfer of the Soldier's remains.

**10.** Unit conducts a Unit Memorial, inviting eligible NOK (if memorial is at home station).

**11.** The unit must conduct a formal AR 15-6 investigation for operational/training related deaths, combat deaths, and suicides. See AR 600-8-4 to determine if a formal or informal Line of Duty (LOD) investigation is required. There is no prohibition against using the same Investigating Officer to conduct a AR 15-6 and LOD investigation. The AR 15-6 investigation's findings are briefed to the Family by, at minimum, a Colonel, preferably the brigade commander.

**12.** Unit coordinates all actions with the servicing CAC and provides investigation status updates every 30 days. All Command investigations must be redacted via JAG and/or FOIA prior to providing to the NOK. Installation FOIA is the redaction authority for AR 15-6 Investigations only. LOD redaction authority is HRC FOIA.

### **Combat Fatalities**

**1.** Report all casualties via DA Form 1156 and enter data using DCIPS-CR. Casualty information is sent to the Contingency CAC within the theater.

2. Initiate SIR/CCIR IAW unit SOP.

3. Assign IO similar to Non-combat casualties.

4. Execute procedures similar to non-combat fatalities.

**5.** A Field Grade officer must review the casualty information to ensure completeness and accuracy.

6. Unit provides an escort to oversee the transfer of the Soldier from Dover Port Mortuary to place of interment. No escort required from theater to Dover (MILAIR pilot is the escort).

# Illness or Injury (Seriously Injured (SI)/ Very Seriously Injured (VSI))

**1.** All hospitalizations must be immediately reported through the Chain-of-Command to the servicing CAC. Units will provide the CAC the DD Form 2984.

**2.** Include the 5Ws in initial reports (SIRs, CCIRs, Casualty Reports); provide supplemental reports as needed to the CAC.

**3.** CAC sends casualty report to CMAOD. Under these circumstances, telephonic notification is authorized and will be conducted by the Unit within 2-hours of receiving the initial report. The Unit can defer to CMAOD to notify the NOK.

**4.** Under the advice of the attending physician, CMAOD can authorize up to three family members, according to the casualty's desire, to travel to the casualty's bedside.

#### **Civilian Casualties**

**1.** Report eligible (contingency operations, travel status, OCONUS, mobility agreement) DoD Civilian casualties to the CAC using the same reporting process as used for Soldiers.

**2.** Eligible DoD Civilian casualties will receive the same mortuary care that a Soldier receives including Dignified Transfer at Dover if death was in connection with contingency operations (or if directed by the AFME.)

"There is no more effective way of creating bitter enemies for the Army than by failing to do everything we can possibly do at a time of bereavement."

### - GEN George Marshall

**3.** The notification team will consist of two military personnel, a CNO and Chaplain.

4. Initiate a CCIR report.

**5.** If overseas, host nation laws may assert jurisdiction and extend normal processing timelines.

### **Dependent** Family Member Fatalities

**1.** Report Family member fatalities to CMAOD using the same reporting process as used for Soldiers.

**2.** Unit leaders should also report these fatalities to their local Emergency Services.

**3.** Direct the surviving Soldier to supporting CAC to process FSGLI and coordinate transportation and mortuary (if eligible).

# Absent Unknown (AUN) and Duty Status Whereabouts Unknown (DUSTWUN)

1. In the event a Soldier becomes unaccounted for, the additional duty status code Absent Unknown, AUN, provides Commanders sufficient time to make an appropriate determination regarding the Soldier's absence and duty status. This is a temporary duty status code not to exceed 48 hours.

2. If the Soldier's absence is determined to be involuntary and HRC has approved the Missing/DUSTWUN duty status. The Commander has 10 days to complete the 15-6 investigation with a recommended duty status.

### **References**

- 1. AR 638-8, Army Casualty Program
- 2. DA PAM 638-8, Procedures For The Army Casualty Program
- 3. AR 638-2, Army Mortuary Affairs Program
- 4. AR 600-8-4, Line of Duty Investigations
- 5. AR 638-34, Army Fatal Incident Briefs
- 6. AR 15-6, Procedures for Administrative Investigations
- 7. AR 600-20, Command Policy
- 8. FM 1-0, Human Resources Support
- 9. MILPER 20-412, AUN Duty Status Code