

Post 9/11 GI Bill Transfer of Education Benefits (TEB) Revocation Process

For the purposes of retirement, separation, or unqualified resignation (UQR), Soldiers may request to have their previously approved TEB rejected and the associated TEB service obligation removed, using one of the two TEB revocation processes described below.

IMPORTANT: Before requesting TEB rejection and removal of the TEB service obligation, Soldiers may want to consider changing components (e.g., Regular Army to Army Selected Reserve, Army Selected Reserve to the Regular Army, etc.) or Service Branches (e.g., Army to Air Force) with no break in service to continue fulfilling the TEB service obligation in the new component or Service Branch.

There are two types of TEB revocation processes:

1. Dependents have not used TEB
2. Dependents have used TEB

NOTE: The rejection of a TEB request will result in the dependents losing the education benefits. The Soldier will remain eligible to use his/her education benefits.

If a Soldier requested the rejection of his/her TEB and the TEB Obligation End Date (OED) is removed, and the Soldier is subsequently retained in an active duty or selected reserve duty status past the TEB OED that has been removed, the Soldier may ask for a reinstatement of the previously approved TEB request and TEB OED, as long as there has not been a break in service.

If the Soldier has a break in service of one or more days, the Soldier must resubmit a new TEB request and the Soldier's TEB OED will be determined from the new TEB request date.

Break in Service. Any Soldier with a period of service during which they are not contractually obligated to either the Regular Army or the Selected Reserve (Troop Program Unit, Individual Mobilization Augmentee (IMA), and Active/Guard Reserve (AGR)) has a break in service. The inactive Individual Ready Reserve (IRR) does not count as continued service as the Soldier is not in a pay status with the Armed Forces.

TEB Revocation Process for those whose dependents have not used TEB

POLICY: Effective 12 June 2017, a Soldier may request to have his/her TEB status changed from “approved” to “rejected” and TEB OED removed if their dependents have not used ANY TEB and the Soldier is submitting a request to voluntarily retire/separate/UQR with an effective date prior to the TEB OED. This policy is applicable to Active and Reserve Component Soldiers.

Soldier knows or has been informed that dependents listed on the TEB webpage on the milConnect website, <https://milconnect.dmdc.osd.mil/milconnect/>, HAVE NOT used TEB.

STEP 1: Revoke all benefits on the TEB webpage by clicking on the revoke box (do not use +/- button). Click the “Submit” button.

STEP 2: Send email with the below statement to HRC EIB at usarmy.knox.hrc.mbx.tagd-post911gibill@army.mil, AND attach a copy of:

- (Enlisted only) DA Form 4187, Personnel Action, for voluntary retirement/separation endorsed and signed by the first O-6 (or GS-15/Civilian equivalent) or above in your Chain of Command; or Personnel Action Request (PAR) from IPPS-A with the first O-6 (or GS-15/Civilian equivalent) or above in your Chain of Command with “approval” recommendations, or
- (Officer/Warrant Officer only) attach Retirement/UQR memo endorsed and signed by the first O-6 (or GS-15/Civilian equivalent) or above in your Chain of Command.

***** EMAIL START *****

SUBJECT LINE: Request for TEB Rejection and TEB OED Removal – [RANK and NAME]

BODY: “I have revoked the Post 9/11 GI Bill Transfer of Education Benefits (TEB) for all dependents in the TEB webpage in milConnect website. My dependents have not used TEB. I request HRC change my TEB status from “approved” to “rejected” and remove the TEB OED. I understand HRC changing my TEB status from “approved” to “rejected” will result in only me being eligible to use the Post 9/11 GI Bill. If I am in error and my dependents have used TEB, I will revisit the TEB website to increase the number of months to the number used or a higher number, and effective 12 May 2021 or later I will have the option to request an Exception to Policy to have the TEB OED removed only if I agree to pay to the Department of Veteran Affairs (DVA) the amount of TEB used by my dependents.”

***** EMAIL END *****

HRC EIB will verify with the DVA that eligible dependents have not used TEB/not received TEB payment. **It may take up to 3 weeks to receive a response from the DVA.** Upon receiving DVA confirmation that eligible dependents have not used/received

TEB payment, HRC EIB will change the TEB status from “approved” to “rejected” and remove the TEB OED from the TEB milConnect site and applicable Army systems (e.g., IPPS-A).

HRC EIB will notify the Soldier of the completed TEB rejection and OED removal via email.

STEP 3: Save/print and forward a copy of the above-mentioned HRC EIB email to the respective retirement, separation, or UQR processing official.

TEB Revocation Process for those whose dependents have used TEB

POLICY: Effective 12 May 2021, a **Soldier will agree to pay the Department of Veterans Affairs (DVA) for TEB used by dependents** as part of a request for an Exception to Policy (ETP) to have the TEB status changed from “approved” to “rejected” and OED removed only if their dependents have used TEB and the Soldier is submitting a request to voluntarily retire/separate/UQR effective before the OED. The Soldier’s TEB payments to DVA will occur after the retirement/separation/UQR date. This policy is applicable to AC and RC.

Soldier knows or has been informed that dependents listed on the TEB webpage in the milConnect website, <https://milconnect.dmdc.osd.mil/milconnect/>, **HAVE used TEB.**

STEP 1: Revoke all benefits on the TEB webpage by clicking on the revoke box (do not use +/- button). Click the “Submit” button.

STEP 2: Contact the DVA at 1-888-442-4551 or <https://ask.va.gov> and request a memo with dependent TEB usage of \$ __, __. __ for XX months XX days of used benefits.

*** Do **not** contact HRC EIB for this step. ***

STEP 3: Email the below statement to DCS, G-1 DMPM Enlisted Retention at usarmy.pentagon.hqda-dcs-g-1.mbx.army-retention@army.mil AND attach a copy of:

- (**Enlisted only**) DA Form 4187, Personnel Action, for voluntary retirement/separation endorsed and signed by the first O-6 (or GS-15 equivalent) or above in your Chain of Command; or PAR from IPPS-A with the O-6 (or GS-15/Civilian equivalent) or above in your Chain of Command with “approval” recommendations, or
- (**Officer/Warrant Officer only**) Retirement/UQR memo endorsed and signed by first O-6 (or GS-15/Civilian equivalent) or above in your Chain of Command.

*** EMAIL START ***

SUBJECT LINE: *ETP Request for TEB Rejection and OED Removal – RANK and NAME*

BODY: *“I acknowledge the Post 9/11 GI Bill Transfer of Education Benefits (TEB) for my dependent(s) in the TEB webpage in the milConnect website. I acknowledge that I am requesting a voluntary retirement/separation/UQR prior to my TEB Obligation End Date (OED), and I further acknowledge that my dependents have used TEB and Department of Veterans Affairs (DVA) has made TEB payments. I acknowledge I will incur overpayment/debt on those payments and be subject to recoupment of that overpayment/debt by the DVA because I will not fulfill the TEB OED. I acknowledge that the TEB usage currently reported by the DVA is at least \$ __, __. __ for XX months XX days of used benefits.”*

*** EMAIL END ***

STEP 4: Upon receipt of the items in STEP 3, HQDA DCS G-1 will either approve or disapprove the ETP request.

If **rejected**, HQDA DCS G-1 will provide the rejected ETP memo to the Soldier, and HRC EIB and the Soldier will continue to serve. No further action is required.

If **approved**, HQDA DCS G-1 will provide the approved ETP memo to the Soldier and HRC EIB. Based on the approval:

- HRC EIB will change the TEB status from “approved” to “rejected” and remove the OED from the TEB webpage in the milConnect website and applicable Army systems (e.g., IPPS-A).
- HRC EIB will notify the Soldier of the completed TEB rejection and OED removal actions via email.

STEP 5: Forward a copy of the approved ETP and the HRC EIB email to their retirement, separation, or UQR processing official.

- The DVA Debt Management Center will establish an overpayment/debt action for the Soldier and initiate a repayment plan either through monthly payments or a lump sum. The DVA will mail an overpayment/debt action letter to the Soldier. The Soldier must communicate with the DVA Debt Management Center, NOT HQDA DCS G-1 nor HRC EIB.