

**FOR IMMEDIATE RELEASE**  
Lieutenant Colonel Kevin Arata  
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**For Immediate Release**

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**Army Program Expands Online Services for Families of Fallen Soldiers**

*Long Term Family Case Management Continues to Cut Through Red Tape in Support of Families*

August 23, 2007 (Alexandria, VA) – As part of their ongoing efforts to better assist Families of fallen Soldiers, Army Long Term Family Case Management (ALTFCM) added 11 new categories to the Support Program section on its Web site. Each category page contains brief summaries and contact information for both national and local programs related to careers, children and youth, counseling, finances, emotional support, education, healthcare, legal assistance, military and government, peer support, religion, and substance abuse. The information can be found in the Support Programs section on the ALTFCM Web site, [www.ALTFCM.army.mil](http://www.ALTFCM.army.mil).

“We are constantly looking for ways to serve and support our fallen Soldier’s Families. Our expanded Web site is an excellent resource tool that augments the personal service our support coordinators provide via our toll-free phone number,” stated Lt. Col. Nora Linderman, Chief of ALTFCM. Organizations and individuals are encouraged to submit additions for the Support Programs Web section by emailing program information to [ALTFCM@conus.army.mil](mailto:ALTFCM@conus.army.mil). ALTFCM is especially interested in learning more about, and publicizing, local, state and regional programs that support fallen Soldier’s Families. Linderman added, “The team at Army Long Term Family Case Management is ready to assist Families through any means possible, on any issue.”

Web site updates include new and expanded sections:

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- Support Programs - <https://www.hrc.army.mil/site/active/tagd/cmaoc/ffcc/programs.htm>
- In The News - <https://www.hrc.army.mil/site/active/tagd/cmaoc/ffcc/news.htm>
- Online Brochure - <https://www.hrc.army.mil/site/active/tagd/cmaoc/ffcc/organizations.htm>

Families of fallen Soldiers are encouraged to contact the ALTFCM for personal assistance or benefit concerns by calling toll-free (866) 272-5841, by visiting online at [www.altfcm.army.mil](http://www.altfcm.army.mil), or by emailing [ALTFCM@conus.army.mil](mailto:ALTFCM@conus.army.mil).

About Army Long Term Family Case Management

Army Long Term Family Case Management's (ALTFCM) support coordinators personally provide ongoing support to Families of fallen Soldiers the months and years following their loss. ALTFCM is a service provided by the Army's Casualty and Mortuary Affairs Operation Center (CMAOC). To date, ALTFCM has served over 3,000 family members and distributed more than 600 million dollars in retroactive benefits.